

M.J.M. ELECTRIC COOPERATIVE, INC.

SECTION III – MEMBERS AND CONSUMERS

Policy 9

Approved: 01/25/1962

**REVISED: 10/26/1978 07/28/1994 03/25/1982 01/24/2008 03/28/2010
05/23/2013 02/28/2019 09/24/2020 10/26/2023 04/25/2025**

REVIEWED: 3/24/2016

RECONNECTION OF ELECTRIC SERVICE

POLICY

It shall be the policy of the M.J.M. Electric Cooperative to reconnect idle or inactive services upon completion of required forms, deposits and, if applicable, any unpaid balances due to the Cooperative.

RESPONSIBILITY

President/CEO and Management

PROCEDURE

- 1) Electric service will be scheduled for reconnection following receipt of request. Reconnections desired on the same day as the request will be submitted to the Operations Department, who will decide on time of reconnection based upon time available, and proximity of lineman to the locations.
- 2) Reconnection of service for non-payment of electric bill other than pre-paid accounts will be made after:
 - A. Payment is made for the amount due prior to disconnection in addition to non-pay disconnect fees and additional deposits.
 - B. In addition, a reconnection fee will apply.
- 3) Overtime fees will apply for routine reconnection of service for convenience of a member.
- 4) Cooperative Personnel must clear all potential members before being connected to lines for electric service. Even though any back unpaid bills have been written off, these bills must be paid before Cooperative Personnel gives the order for connection.
- 5) If a member voluntarily disconnects a service or is disconnected for non-payment and then reconnects that service within 24 months, the member shall be responsible for paying regular Service Delivery Charges for the months that the service was disconnected. These charges shall be paid prior to the service being reconnected.



Marcie Tonsor, Secretary